



# Chartered Institute of Housing

## Level 2 Award in Involvement in Housing and Communities

### Pathway - Resident Scrutiny

This is a new qualification that is suitable for tenants and residents and aims to provide the skills and knowledge to help them be actively involved in their activities with the housing organisation and their communities.

This pathway comprises of five units. The learner must achieve a minimum of 3 units to achieve the award.

#### Understanding Scrutiny in the Housing Service

- Purpose and role of scrutiny and how it fits with regulation
- Different ways that scrutiny can take place
- Key principles and features of tenant led scrutiny

#### Undertaking a Review of the Housing Service

- Plan a scrutiny activity
- Skills to carry out a scrutiny review
- Principles of project management
- Evaluate your scrutiny review

#### Value for Money

- Clarify what value for money actually means and why it is important
- Terminology used in assessing value for money
- How to apply value for money principles

#### Understanding Housing Management Performance Information

- Different types of performance information
- How performance information is gathered
- How housing providers use performance information
- How to challenge performance information

#### Inspecting your Landlord

- Role and responsibilities of a tenant inspector
- Purpose of inspection
- Different methods that an inspector can use
- Skills for inspection
- Plan, carry out and evaluate an inspection



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### **Running the course**

Each course is a standalone session and takes two days to complete. This can be on consecutively days or different weeks, evening and half day sessions. Tpas will work with you to develop a bespoke programme for your organisation or group.

### **For more information contact**

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